

# 'TAS 2020: Our Future Focus' Strategic Plan



## Purpose

'TAS 2020: Our Future Focus' outlines a refined vision and new sense of direction for TAS over the coming three years. The strategic framework and road map outlined in this plan will guide our journey towards 2020 and should be read in conjunction with the annual business plan which offers a more detailed narrative on planned services and initiatives. This plan builds on where the organisation is today, reflects what we know are the needs of our sector and where our capabilities lie for the future.

### The TAS Difference

Our unique points of difference enable us to help our customers deliver better services to the health sector:

- Our extensive network of sector relationships
- Expertise in analysing how the health system is performing
- Ability to implement on the ground solutions in a complex environment.

### What will TAS look like in 2020?

Widely recognised and valued by the sector

Customer centric, broad and deep network of relationships

A trusted advisor

Shared, smart tools and processes

Our people – agile, collaborative, experts in our field

Delivering four key areas of value to the sector. Whole of system analysis of health performance will play a significant role, informing our customers to make better policy, operational and investment decisions.

#### AREAS OF FOCUS

Greater health system analysis and insights	Improved service efficiency and effectiveness
Growth in sector people capability	Foster partnerships and collaboration

Building a closer connection with stakeholders and customers and expanding our network of relationships to better deliver on their needs.

#### AREAS OF FOCUS

Strengthen our relationship networks	Broaden stakeholder reach and channels for engagement
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Building enterprise wide approaches and consistent standards is key to ensuring a high quality service and achieving our vision.

#### AREAS OF FOCUS

Transform the data analytics infrastructure	Innovate enterprise wide business processes	Develop strategic partnerships to support service delivery
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Continually building the capability of our people to lift our performance and achieve our 2020 goals.

#### AREAS OF FOCUS

Develop internal and external leadership capabilities	Evolve our professional services culture	Invest in expertise
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